



**Volunteer
Responders**



Would you like a chat?

**Hearing a friendly voice can
make all the difference.**

Our dedicated volunteers are here to provide you with friendly phone calls whenever you need them. It's a completely free service, and there's no need for a doctor's referral.

Service provided by:





NHS and Care Volunteer Responders are a group of friendly volunteers available to support people across England with telephone calls. It's a free service to use and there are two options available:

Check In and Chat

Volunteers are available to provide a friendly chat and a listening ear. You can request calls for up to 18 weeks daily or weekly. There will be a different volunteer calling each time giving plenty of opportunity to have conversations with lots of different people from all over England.

Companionship Calls

If you would benefit from (or would prefer) the continuity of speaking to the same person, you can request Companionship Calls. These Calls can be requested daily or weekly (up to 3 calls per week) for 6 weeks. Calls will be with the same volunteer.

To arrange telephone calls with our volunteers, call us on 0808 196 3646 or search online for Volunteer Responders

** NHS VR Annual Client survey June/July 2024: 42% of clients agreed they needed less GP visits following telephone support*